

PRIVACY POLICY

Introduction

Mortgage Partners Australia regards customer privacy as an important part of our relationship with our customers. The following privacy policy applies to all Mortgage Partners Australia users, and conforms to the Internet privacy standards.

If you have any questions or concerns regarding this statement, you should contact David Banks on 1300 854 335 or email to privacy@mortgagepartnersaustralia.com.au

Collection of Information

In order to use the Mortgage Partners Australia website, we may require information from you in order to provide the best service possible.

All correspondence may also be collected and stored, particularly in regard to sales, support and accounts, including Email.

Any information collected by Mortgage Partners Australia is collected via correspondence from you or your company. This may be via telephone, Email, mail, fax or directly through our website.

Use and Collected information

Any details collected from Mortgage Partners Australia customers is required in order to provide you with our products and/or services, and a high level of customer service.

Correspondence is recorded in order to provide service references, and to assist in our staff development.

Storage of Collected information

The security of your personal information is important to us. When you enter sensitive information (such as credit card numbers) on our site, we encrypt that information using secure socket layer technology (SSL). When Credit Card details are collected, we simply pass them on in order to be processed as required. We never permanently store complete Credit Card details on our system.

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it.

If you have any questions about security on our website, you can contact us at privacy@mortgagepartnersaustralia.com.au

Access to Collected Information

If your personally identifiable information changes, or if you no longer desire our service, you may correct, update delete or deactivate it by emailing us at support@mortgagepartnersaustralia.com.au

Orders

If you purchase a product or service from us, we may request certain personally identifiable information from you. You may be required to provide contact information (such as name, Email, and postal address) and financial information (such as credit card number, expiration date).

We use this information for billing purposes and to fill your orders. If we have trouble processing an order, we will use this information to contact you.

Communications

Mortgage Partners Australia uses personally identifiable information for essential communications, such as Email, accounts information, and critical service details. We may also use this information for other purposes, including promotional Emails. If at any time a customer wishes not to receive such correspondence, they can request to be removed from any mailing lists by emailing us at unsubscribe@mortgagepartnersaustralia.com.au

You will be notified when your personal information is collected by any third party that is not our agent/service provider, so you can make an informed choice as to whether or not to share your information with that party.

Third Parties

Mortgage Partners Australia may at its discretion use other third parties to provide essential services on our site or for our business processes. We may share your details as necessary for the third party to provide that service.

These third parties are prohibited from using your personally identifiable information for any other purpose.

Mortgage Partners Australia does not share any information with third parties for any unknown or unrelated uses.

Legal

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order or legal process served on our Website.

Changes to privacy Policy

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and any other places we deem appropriate so that you are aware of what information we collect, how we use it and under what circumstances, if any, we disclose it. We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by Email, or by means of a notice on our homepage.